

CRAZY HORSE MEMORIAL® (CHMF)
MANAGER OF INFORMATION TECHNOLOGY SERVICES

Crazy Horse Memorial Foundation in the Black Hills of South Dakota seeks qualified applicants for the position of Manager of Information Technology Services. This salaried-exempt, full-time position is responsible for resolving day-to-day technical issues and providing general management over CHMF's Information Technology systems, working in tandem with the Mountain Technical Services Director.

The CHMF Manager of Information Technology is responsible for the effective operations of Windows Servers and PC operating systems, networks, firewalls and general security, accessibility, and backup/disaster planning and ensures compliance with the Data Retention and Destruction Policy. This position plans, coordinates, manages, and implements technological projects, including new hardware and software applications, expansions, and upgrades.

The Information Technology Department of Crazy Horse Memorial benefits from a managed services contract with an external provider providing significant services, including serving as a key resource for the IT Manager.

Business support areas include all IT aspects of the Crazy Horse complex including the development and oversight of technology-related contracts and licenses and third-party managed services, Mitel IP phone system, iPhone and Android devices and POS system. The Manager of ITS prepares annual and multi-year IT budgets and short and long term plans to ensure the organization has the IT infrastructure and systems needed to achieve and advance the strategic goals of the Memorial.

A Bachelor's degree in Information Technology/Computer Science/Information Systems or related field is required, a Master's degree is preferred. Must have 5-10 years of providing IT support and at least three years of experience in IT general or project management experience and prior supervisory experience. Experience in systems administration, databases and data storage systems and cloud based applications essential. Demonstrated experience of managing projects from inception to completion required. Qualified candidates may submit a cover letter and resume to hr@crazyhorse.org or apply on line at <https://crazyhorsememorial.org/dream/employment/open-positions/>.